



# Excel Add-in Technical Manual

5<sup>th</sup> August 2025

## **INSTALLATION**

### **PREREQUISITES**

In order to use Fastmarkets' Excel Add-in, please ensure you are working with the following:

**Windows versions** – Windows 7, Windows 8 or Windows 10

**Microsoft Excel versions** – 2010 or later (32 and 64 bit)

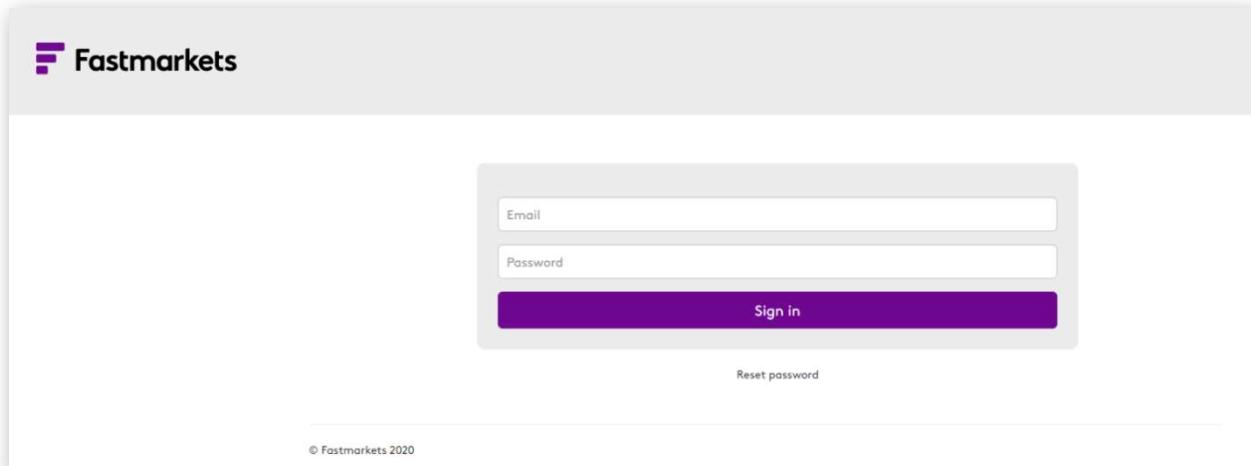
➤ *Please note: Fastmarkets' Excel Add-in is not supported on Mac operating systems*

**Microsoft .NET Framework version** - .NET Framework 4.5.2

### **DOWNLOADING AND INSTALLING THE FASTMARKETS EXCEL ADD-IN**

You can download the latest edition of Fastmarkets' Excel Add-in, by going to

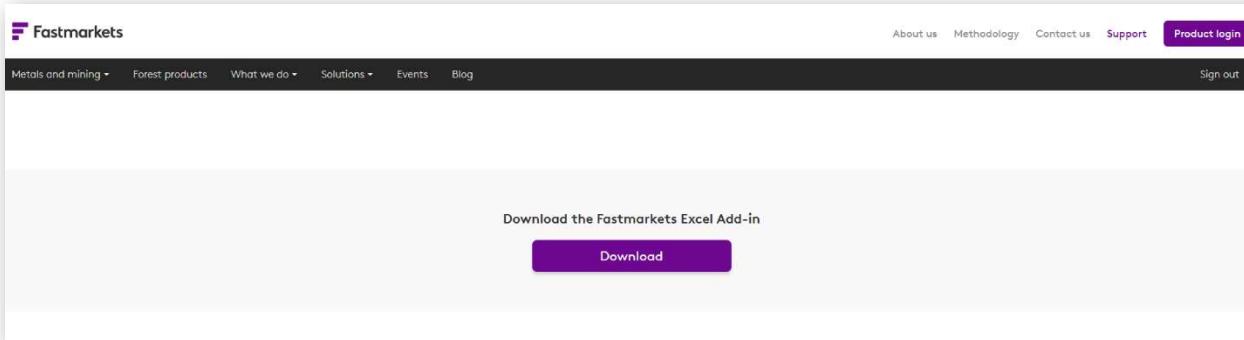
<https://www.fastmarkets.com/excel-download>. You will be prompted to enter your username and password, then click on the purple "Sign in" button.



If you are an existing Fastmarkets subscriber, you will log in using your Fastmarkets username and password. If you are a new user, **your username is the email address associated with your account**, and you should have received an email with instructions on how to set up your password. If you did not receive these instructions, please reach out for [further help](#).

Alternatively, you may wish to check your email junk folder for emails from [hello@fastmarkets.com](mailto:hello@fastmarkets.com).

Upon signing in, you will be taken to the page from which you'll download Fastmarkets' Excel Add-in.

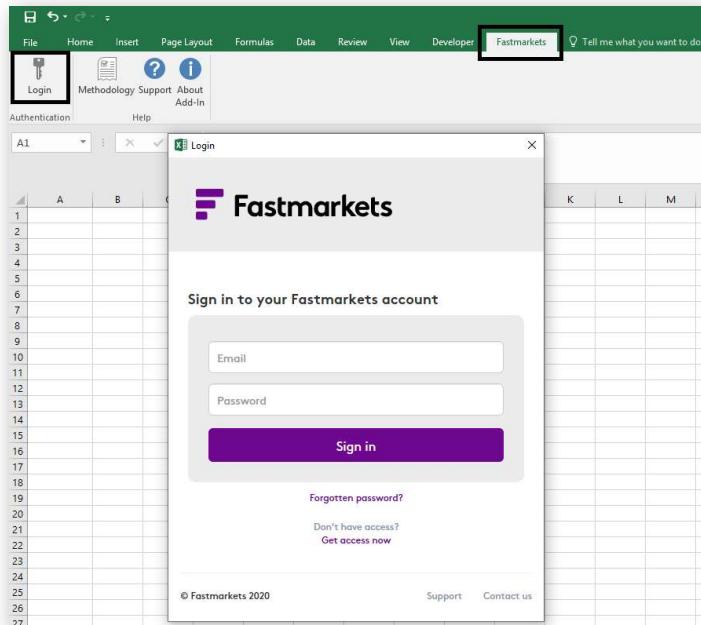


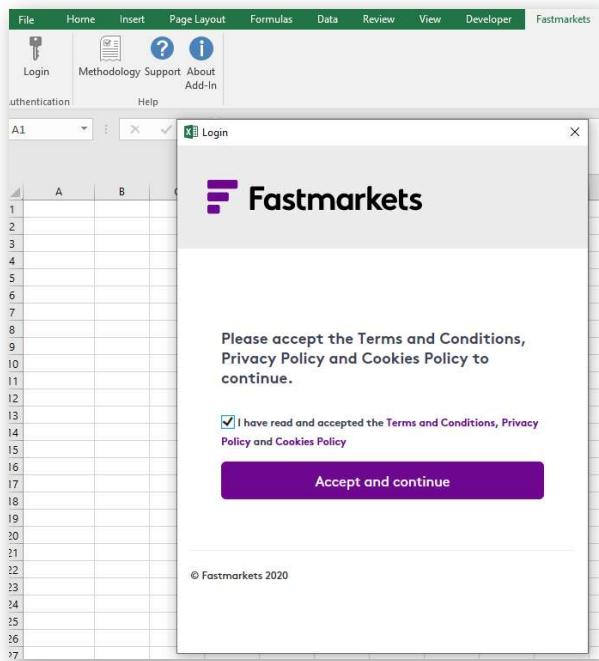
Click on the purple “Download” button and, once the download has finished, run the program to complete the installation.

Please note the installation should be run from your own account rather than from admin account. For technical/IT users requiring installation for multiple users, then it should be run from admin's account with MSIINSTALLPERUSER="" parameter. Please see the "OTHER FAQS FOR SYSTEM ADMINISTRATORS section in the below FAQ's for further information.

## LOGGING IN TO THE EXCEL ADD-IN

Launch Excel and open a new workbook. You should notice a Fastmarkets tab in the Excel toolbar and a key icon with the word “Login” in the top-left corner. Click on the key icon, and a new window will open, prompting you to enter your username and password. You should enter the same username and password you used to download Fastmarkets' Excel Add-in. Then click on the purple “Sign in” button.





You will then be prompted to read and accept the Terms and Conditions, Privacy and Cookie policies. This will only appear again if any of these change.

Congratulations! You are now ready to begin using Fastmarkets' Excel Add-in.

## **UPDATES TO THE EXCEL ADD-IN – OPTIONAL VS MANDATORY**

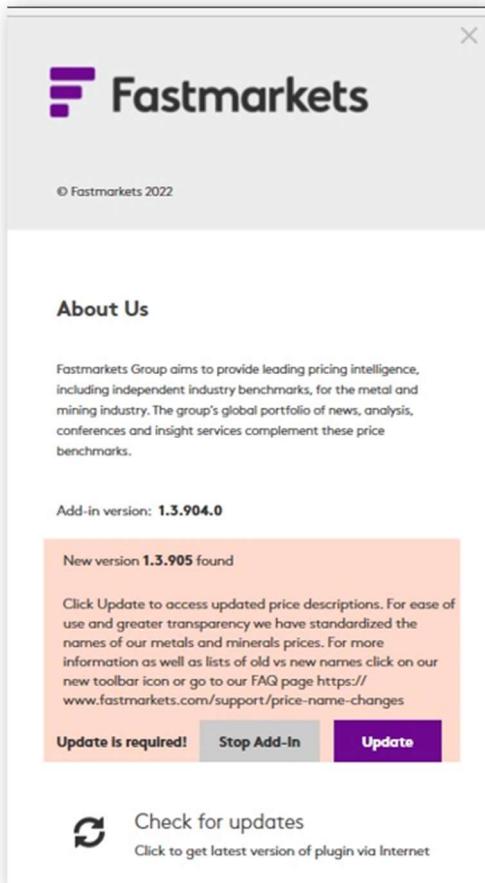
Fastmarkets continue to provide enhancements to the Excel Add-in which can either be mandatory or optional.

When you log in, you will be notified if a new version of the Excel Add-in becomes available.

In the instance of a mandatory update it will **not** be possible to login to the Fastmarkets Excel Add-in and access or use any functions embedded in your spreadsheets. Mandatory updates are necessary to ensure that **all** customers can benefit from some of the features and functionality which will come with a combined release of the Fastmarkets Dashboard and Excel Add-in.

The screenshot below shows how this update box displays in the instance of a mandatory update. If you click “Stop Add-in” it will close Excel. If you click “Update” and confirm that you wish to install the new version, Excel will restart and the update will be installed automatically.

If you select to “Stop Add-in” you will be able to continue to work with our pricing in Excel using the static copy or export functions from the Dashboard widgets.

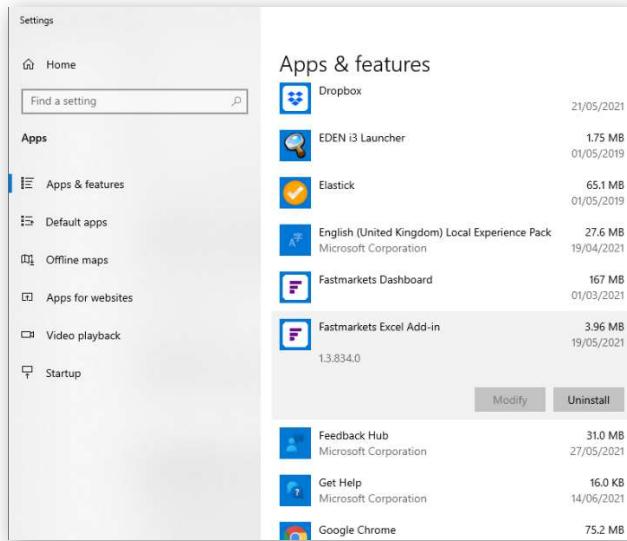


Optional updates provide the opportunity to postpone to a more convenient time whilst continuing to use the Excel Add-in functions. This does mean you will not be able to benefit from any functionality enhancements as part of the release until you choose to proceed with the update.

## UNINSTALLATION/REPAIRING

Should you need to uninstall the Excel Add-in, please ensure the Fastmarkets Excel Add-in is removed via:

Apps & Features > Fastmarkets Excel Add-in – click once then click Uninstall



**Please note** – any Fastmarkets Excel Add-in files should **not** be deleted directly from the installation folder. This will cause any future installations to fail.

## **FREQUENTLY ASKED QUESTIONS**

### **LOG-IN DETAILS**

#### **How do I get my username and password?**

Your username is your email address. You will receive a welcome email with a link to reset your password. Set your password, then log in to the <https://www.fastmarkets.com/excel-download> website to download the installer for the Excel Add-in. After installation, you will use the same username and password to log in to the Excel Add-in.

#### **What happens if I forget my username and password?**

You can reset your password from the <https://www.fastmarkets.com/platform-password-reset> website by selecting “Reset password”. Your username is your email address.

#### **Can I change my password?**

Yes. Log in to the <https://www.fastmarkets.com/platform-password-reset> website and select “Reset password”.

#### **What about updates?**

When you log in, you will be notified if a new version of the Excel Add-in becomes available. Once you confirm that you wish to install the new version, Excel will restart and the update will be installed automatically.

#### **What if I wish to uninstall the Excel Add-in?**

Uninstall the application by opening the Windows Control Panel, selecting “Programs and Features”, selecting “Fastmarkets Excel Add-in” and clicking “Uninstall”.

## SESSION MANAGEMENT

### Can Excel remember my log-in details?

Yes, after the first time you log in to the Add-in, Excel will remember your log-in details. However, when your session expires, you will have to log in again.

### Can I share login credentials with a colleague?

Log-in credentials are unique and cannot be shared with others. Please contact your Account Manager to add users.

## OTHER FAQS FOR SYSTEM ADMINISTRATORS

### Is it possible to disable automatic updates and specify where the add-in installs?

In version FastmarketsAddIn.1.1.331 and above, it is possible as an administrator to enter command line arguments for the MSI installer to control the folder for the installation and a user's ability to enable or disable updates to the latest version. There are three new parameters that provide the following capabilities:

- MSIINSTALLPERUSER determines whether the Excel Add-in will be installed for the current user only (MSIINSTALLPERUSER="1" is the default value) or for all users (MSIINSTALLPERUSER="").
- INSTALLFOLDER specifies the directory where the Add-in will be installed. By default, it will install into the AppData folder for the current user. When not specified and MSIINSTALLPERUSER="", the Add-In will install into "C:\Program Files (x86)\Euromoney\Fastmarkets Excel Add-in".
- ENABLESELFUPDATE allows the disabling of Add-in updates ("true" is the default value).

Below is an example of the required syntax to specify a folder for all users with the ability to update by user disabled:

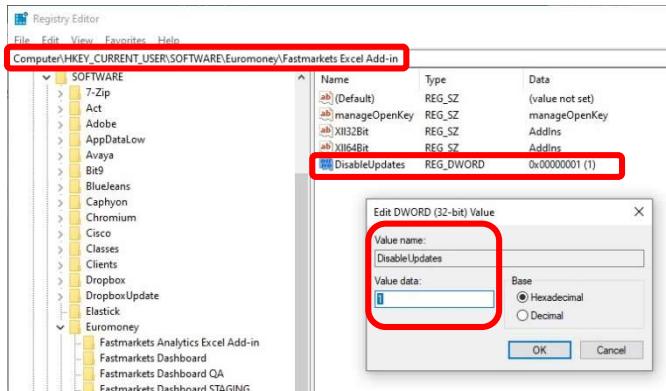
```
msiexec /i "FastmarketsAddin.msi" ENABLESELFUPDATE="false"  
INSTALLFOLDER="C:\FolderName\" MSIINSTALLPERUSER=""
```

### Is it possible to disable the Upgrade box for all users?

IT/System administrators can edit the following Registry Settings to disable their users' ability to update the Fastmarkets Excel Add-in providing further control around release management:

- a) In the Registry Editor go to **HKEY\_CURRENT\_USER\SOFTWARE\Euromoney\Fastmarkets Excel Add-in**

- b) Right click to create a new key - **New > Key > DWORD (32 bit) Value** and name it **DisableUpdates**
- c) Set the **Value data** parameter to 1 to disable update buttons for users (to revert these changes amend to 0 to enable them)



After the creation of this registry key the user will no longer see the update buttons.

Please refer to the [Release Notes for v1.3.904](#) for further information.

Does the tool ever send information to the Internet? If so what type of information transfers?

Yes, it sends credential for login and parameter of request to our systems. Everything is sent over SSL connection and is encrypted from end to end.

Does the Excel Add-in store activities or history in a database? If so, where is the database located?

No, activities and history are not stored in a database. However, there are some temporary data and logs stored at the user machine in the Add-in installation folder and user data folder.

In Fastmarkets Excel Add-In v1.1.476 and above, log and temporary files will have a location change:

From AppData\Local location under AddIn folder:

"c:\Users\<user\_name>\AppData\Local\Programs\Euromoney\Fastmarkets Excel Add-in".

To Log files: c:\Users\<user\_name>\AppData\Roaming\Euromoney\Fastmarkets Excel Add-in\logs\ token.dat and updateCheck.dat: c:\Users\<user\_name>\AppData\Roaming\Euromoney\Fastmarkets Excel Add-in\

Is there a license key?

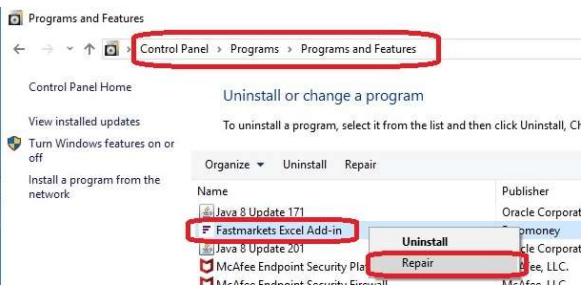
No, there is no license key. Log-in to the Excel Add-in is done by users individually after installation.

Is silent installation available for the Excel Add-in?

Yes, silent installs can be used for automatic Excel Add-in installations or upgrades using the installer from either command prompt/Windows PowerShell. The syntax would be “FastmarketsAddIn.(insert version numbers).msi /quiet”.

## **TROUBLESHOOTING**

<b>Issue</b>	<b>Action to be taken</b>
When I try to download Fastmarkets’ Excel Add-in installer in Internet Explorer, I see an error message that reads, “Your System Administrator blocked FastmarketsAddin.msi”.	Ask your system administrator to add <a href="https://downloads.fastmarkets.com/excel">https://downloads.fastmarkets.com/excel</a> to the trusted sites list. Alternatively, download the Excel Add-in installer using a browser such as Chrome or Edge.
When I try to install Fastmarkets’ Excel Add-in in Chrome or Edge, I see an error message that reads “Windows has protected your PC; Windows Defender SmartScreen prevented an unrecognized app from starting”.	Click on “More Info” and select “Run anyway.” Alternatively, ask your system administrator to add <a href="https://downloads.fastmarkets.com/excel">https://downloads.fastmarkets.com/excel</a> to the trusted sites list and try downloading the installer again.

	
<p>I've installed the Add-in but am unable to see the menus and toolbars in Excel.</p> 	<p>Excel has a feature to disable third-party software Add-ins. To enable the Fastmarkets Excel Add-in, go to Excel &gt; File &gt; Options. Select “Add-ins” from the menu on the left. Select “Disable items” in the Manage dropdown menu, then click Go. Select “Fastmarkets Excel Add-in” and click Enable. Ensure you save and close any spreadsheets, then restart Excel.</p> <p>Repair functionality for the Excel Add-In installer is available either from the installer itself or from Control Panel &gt; Programs &gt; Programs and Features. Right-click over “Fastmarkets Excel Add-in” in the program list and select Repair.</p>